




KAYLEIGH MARTIN


ABOUT


I am a versatile cybersecurity professional with over 8 years of experience across various technical roles. I am currently specializing in malware analysis and security implementation for one of the leading website security companies. In my role, I focus on identifying vulnerabilities, eradicating malware, and recommending system improvements. My expertise spans malware investigation, server troubleshooting, CMS platform management, and training other analysts. With a strong foundation in malware analysis and removal, I also bring leadership capabilities through training programs that enhance malware investigations and improve incident response.

CONTACT

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 Canada & USA

EDUCATION

HIGH SCHOOL DIPLOMA

2013

Canyon Del Oro
Oro Valley, Arizona

ASSOCIATE OF ARTS

2016

Mesa Community College
Mesa, Arizona, USA

BACHELORS OF CYBERSECURITY

Currently enrolled with an expected graduation date of July 2025

WGU University - Remote

CORE QUALIFICATIONS

Malware Investigation
Risk Management Skills
Cross Functional Collaboration
Vulnerability Management
Data Privacy Awareness
CMS Experience

Strong Leadership Abilities
Critical Thinker
Honest Communicator
Fast Adapter
Superb People Skills
Detail Orientated

EXPERIENCE

Sucuri - Remote

HIGH VALUE CLIENT SECURITY ANALYST | APRIL 2024 - PRESENT

SENIOR SECURITY ANALYST | APRIL 2022 - APRIL 2024

MID-LEVEL SECURITY ANALYST | JANUARY 2021 - APRIL 2022

JUNIOR SECURITY ANALYST | APRIL 2020 - JANUARY 2021

- Work directly with clients via a ticketing system whose sites are infected with malware
- Investigate vulnerabilities and provide detailed reports to our clients
- Work with teams internally to improve tools and procedures
- Navigate multiple different web hosting companies
- Work with different CMS platforms like WordPress, Joomla, Magento, and Drupal
- Safely remove malware from each site leaving content functional
- Track down malicious processes causing reinfection by reviewing server processes
- Find, investigate, research, and report undetected malware
- Recommend best security practices to our clients
- Work escalated and more difficult cases from colleagues
- Train and mentor colleagues
- Write documentation on best practices and create troubleshooting guides
- Troubleshoot basic firewall issues and install SSL certificates
- Investigate website and server errors
- In the top 10 analysts in all of Sucuri history for reporting undetected malware



KAYLEIGH MARTIN

CERTIFICATIONS



Security+ - CompTia



Network+ - CompTia



Linux Essentials - LPI



Certified in Cybersecurity
ISC2

SKILLS



Linux Knowledge



Adept Security Skills



Vulnerability Assessment



Malware Researcher



Experience with
WordPress

EXPERIENCE (CONTINUED)

GODADDY MANAGED SERVICES

SOLUTIONS ENGINEER | MARCH 2019- APRIL 2020

- Communicated with high valued clients who operated their own servers
- Answered phone calls, chats, and resolved issues out via a ticketing system
- Troubleshoot, diagnosed, and fixed server and website errors
- Worked directly with GUIs such as cPanel/WHM and Plesk
- Set up domains, installed SSL certificates, and set up email accounts
- Installed and configured different CMS platforms
- Provided a white glove service to each client
- Among the top representatives who received consistent exemplary client feedback

GODADDY HOSTING SUPPORT

HOSTING SUPPORT REPRESENTATIVE | MAY 2017 - MARCH 2019

- Worked directly with clients answering phone calls & identified each client's needs
- Researched complex website issues on each call
- Troubleshoot server errors when applicable
- Assisted with fixing technical issues on the GoDaddy side
- Exceeded sales requirements while maintaining client satisfaction

REFERENCES

Liam Smith

Colleague



liamsmith8682@gmail.com



(310) 400-9104

Matthew Peterson

Friend/Colleague



mattbpeterson@yahoo.com



(520) 280-6822

Ryan Phillips

Former Supervisor



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(480) 233-8431

Chazz Wolcott

Former Colleague



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